F. No. 201/05/2014-CX.6 GOVERNMENT OF INDIA MINISTRY OF FINANCE DEPARTMENT OF REVENUE CENTRAL BOARD OF EXCISE AND CUSTOMS

New Delhi, dated the 12th Jan., 2016

To

The Principal Chief Commissioners/ Chief Commissioners of Central Excise (All)

The Principal Chief Commissioners/ Chief Commissioners of Central Excise and Service Tax (All)

The Principal Chief Commissioners/ Chief Commissioners of Service Tax (All)

The Principal Chief Commissioners/ Chief Commissioners of Customs (All)

The Principal Chief Commissioners/ Chief Commissioners of Customs (Preventive) (All)

Sub: General guidelines for implementation of e-payment of refund/ rebate-reg.

Madam/Sir,

Attention is invited to the procedure followed by the field formations for payment of refund/ rebate. Presently, most of the field formations follow the manual handing over/ despatch of cheques for payment of refund/ rebate. Consequent to the sanction of refund/ rebate claims by the competent authority, cheques are being issued and the same are sent by either registered post or handed over to authorized persons. The present procedure entails paper work, manpower deployment by the claimants and delay in payment of refunds.

2. In order to speed up the transfer of the fund directly to the beneficiary's bank account after sanction of the refund/rebate claim and thereby promote ease of doing business, the following procedure for e-payment of refund/ rebate is hereby prescribed for implementation by all field formations:

I. E-PAYMENT THROUGH AUTHORIZED BANKS

- a) The payment under the system of electronic payment of refund/ rebate amounts through RTGS/ NEFT facility shall be made by the field formations through authorized banks.
- b) As most of the field formations are maintaining current account with nearest Govt. business enabled branch of the State Bank of India, the e-payment procedure may be implemented through those branches. In case any formation is maintaining Govt. account with bank(s) other than the State Bank of India, e-payment may be made through such bank(s). More than one bank may also be authorized for e-payment.

- c) The Commissioner concerned, after obtaining concurrence from the authorized bank(s) within the jurisdiction to provide for payment of refund/ rebate to assessees through RTGS/ NEFT facility, shall authorize the refund sanctioning authorities within their jurisdiction to make e-payment of refund/ rebate through such authorized banks only.
- d) The banks may charge the refund claimant fee for remitting refund amount through RTGS/ NEFT as per RBI guidelines and the claimant would get only the net amount. This should be quantified and fixed in consultation with the authorized bank at the time of rolling out the scheme for payment to the claimant's account.

II. PROCEDURE FOR E-PAYMENT

- a) While filing refund/ rebate claim for the first time, the claimants opting for this facility shall provide one-time authorization in duplicate, duly certified by the beneficiary bank in a prescribed format (enclosed as Annexure-A). One copy shall be retained by the department and one copy shall be sent to the bank with the first refund sanction order of the applicant.
- b) The refund sanctioning authority would forward to the authorized bank at periodic intervals:
 - a signed statement (copy of sample format enclosed as Annexure-B) of sanctioned orders which inter alia contains details of the beneficiaries and the amounts sanctioned,
 - ii) a cheque in favour of the bank as mentioned above for the consolidated refund/rebate amount,
 - iii) a soft copy of the above statement to the banks through e-mail.
- c) The refund sanctioning authority shall ensure that at least one signed statement of sanctioned orders along with a cheque for the consolidated refund/rebate amount, in the prescribed format (Annexure-B), is forwarded to the authorized bank in a given month. The said statement shall cover the details of all the refund/ rebate orders sanctioned till the date of forwarding of statement to the bank.
- d) Upon receipt of the statement signed by the refund sanctioning authority and the cheque for the consolidated refund amount, the bank would credit the refund amounts to the respective accounts of the claimants through NEFT/RTGS after deducting the applicable NEFT/ RTGS charges as per RBI guidelines. Commissioners are expected to ensure that there is no delay in the disbursal of the sanctioned amounts.

III. PROCEDURE FOR RECONCILIATION

- a) A UTR (Unique Transaction Reference) is generated for each transfer of funds to the beneficiary's account by the bank. This UTR is a bank's acknowledgment evidencing the transfer of the fund to the claimant's bank account and should be collected from the bank at periodical intervals along with a periodic report to be prescribed by the Commissioner.
- b) After transfer of the sanctioned rebate amount to the beneficiary's account, UTR's report received from the bank should be sent by the refund sanctioning authority to the PAO concerned at the end of each month enclosing the details of cheques issued with date and amount. A sample copy of the enclosure to the letter to PAO is enclosed as **Annexure-C**. The format of Annexure-C, if needed, may be locally amended/ modified.
- c) After transfer of the amounts to the claimants, the bank shall generate 'periodic scroll' containing the details of refund amount sanctioned to various claimants along with other details as necessary and send the same to the PAO concerned giving details of receipt of consolidated cheques and payments made by the bank.
- d) The PAO may be requested to reconcile the cheques issued by the field formations in respect of the rebate/ refund with the periodic scroll sent to them by the bank and report discrepancy, if any, to the field formation concerned who, in turn, would verify the same and send compliance report to the PAO.
- 3. The above instructions shall be put in place by the field formations by 10.02.2016. The facility of e-payment of refunds/ rebate is already operational in certain Central Excise zones such as Mumbai-II, Hyderabad, Chandigarh and Chennai. The field formations, for assistance, if any while complying with above directions may consult the above formations which have already implemented the e-payment facility. Once the above refund/rebate system is settled with the bank, field formations concerned shall issue necessary trade notices for information to members of trade.
- 4. Difficulty, if any, in implementation of the above procedure may please be brought to the notice of the Board. Hindi version would follow.

(ROHAN)

Under Secretary to the Government of India

Encl.: Annexure-A (1 page) Annexure-B (1 page) Annexure-C (2 pages)

AUTHORIZATION

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		d/Pahata - reg
	Subject: Authorisation for Refun	
te/refu	orize payment/credit of sanctioned rebate/refund am and claims filed at your office directly to my bank account RTGS/NEFT charges, as per RBI guidelines. In I/we undertake to re-credit the same to the departm	case of any remittance made by mistak
1.	Name & Address	
2.	15 Digit CEX/ ST Registration No./IEC	
3.	Constitution of the business	
э.	(Proprietorship/Partnership/LLP/Private Ltd/Public Ltd./Other)	
4.	DETAILS OF APPLICANT	
	Address	
	Telephone/Mobile No.	
	Email ID	
5.	BANK ACCOUNT DETAILS OF THE	
0.	REGISTERED ASSESSEE/EXPORTER	
	TO WHICH SANCTIONED REFUND	
	AMOUNT IS TO BE DEPOSITED	
	Name of the Bank	
	Branch	
	Bank Account No.	
	IFS Code	
	Type of Bank Account: Saving A/c Current	
	Account	
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OFFICE OF THE ASST./ DY. COMMISSIONER

C. No						Dated_	
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	ch Manager,						
*********	Bank						
Sir,							
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Please fin	d enclosed he	rewith a Chequ	ie No		.dated	fo	r an amount of
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			to				
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Sl. No.	Beneficiary Name	Name of the Beneficiary Bank	Beneficiary Bank account No.	IFSC Code No.	Refund amount sanctioned	Remitter's account No.	Ref. no of the sanction order
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ANNEXURE-C

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Sr. No.	Cheque No.	Cheque Date	Amount	Remarks
110.		Week Ending		(5)
(1)	(2)	(3)	(4)	RTGS/NEFT, Bank Branch
1				-do-
2				-do-
		TOTAL		
		Week Ending		RTGS/NEFT, Bank Branch
3				-do-
4				-do-
5				-do-
6				-do-
7				-40-
		TOTAL		
		Week Ending		RTGS/NEFT, Bank Branch
8				-do-
9				-40-
		TOTAL		
		Week Ending		RTGS/NEFT, Bank Branch
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11				-do-
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13		TOTAL		
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ANNEXURE-C

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	(10)	(11)	(10)	101					Number	Amount	Amount	
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	Email ID	Sender to	Payment	Beneficiary	Beneficiary	Beneficiary	Remitter's	Remitter's	Pamittar's	Commiss	Tunnonti	000